



How to Access Emergency Assistance?

Call Your SSA. If you do not have an SSA call the Intake Coordinator during normal business hours at 419-332-9296. If you need emergency assistance after normal business hours, on weekends, or holidays, call the crisis line at 419-307-0562.

We are here to serve you 24 hours a day, seven days a week!



 Find us on **Facebook**

Our Vision

We serve for a lifetime.



Our Mission

By listening to those we serve, we strive to provide a lifetime of meaningful supports to optimize and enrich relationships.



Contact the SSA Department at:

419.332.9296
419.332.9571 fax

Office Hours
Monday - Friday
8:00 a.m. - 4:00 p.m.
www.scbdd.org



1001 Castalia Street Fremont, Ohio 43420



Sandusky County Board of Developmental Disabilities

Service and Support Administration

Helping the individual and their family identify and acquire services through all stages of life.

We Serve for a Lifetime



What is an SSA and How Do They Serve?

Service and Support Administration (SSA) is a process of assisting eligible individuals and their families to identify and acquire services and supports, including natural supports, from available resources.

SSA services are available to Sandusky County residents who have been determined eligible. Services are provided only by consent of the individual, legal guardian, or parent of a minor. Persons or their legal guardian, if applicable, can request an SSA at the age of three.



All Service and Support Administrators are certified by the Ohio Department of Developmental Disabilities



Department of
Developmental Disabilities

What Are Some of the Responsibilities of an SSA?

Information and Referral

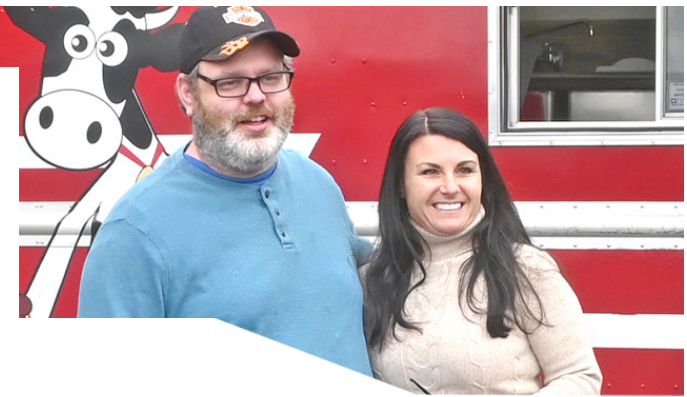
- Provided regardless of eligibility
- Assist in providing answers to questions
- Participate in identifying needs of the individual
- Direct individuals who need services to agencies that provide them

Advocacy: Assistance to Individuals to:

- Exercise their rights
- Express concerns to appropriate authorities
- Follow agency due process and appeal procedures
- Assist in court proceedings
- Choose a personal advocate

Individual Service Monitoring

- Assure individual's satisfaction with services through site visits, team participation, and personal contact with individuals, families and providers, and review of program plans
- Monitoring all Health and safety needs and provide crisis intervention when needed



Service Coordination and Linkage

Assist individuals to be connected to medical providers:

- Medical Doctor
- Dentist
- Psychologist/Counselor
- Pharmacies

Assist individuals to be connected to the community through:

- Employment Services
- Special Olympics
- Voting
- Benefit Assistance (Social Security, Food Stamps, Medicaid)
- Rental Assistance, Funeral Planning, Guardianship paperwork, Trusts
- Free Choice Provider (Residential supports, Home Health Supports, and Respite)
- Maintaining Budgets (Wages, Social Security, and Waiver Supports)